

KNOWLEDGE IS KING

Warmest Greetings of the Season

What makes Number 1 Healthcare better than the rest? Why choose you to support our rota?

Are just a few questions I often have raised when I'm talking to potential new clients.

The answer is quite simple, not complicated at all, the answer is a robust induction and training programmes, with refresher training often.

We have our own in-house accredited Training Academy, with certified trainers, that covers training from Care certification to Medication and Leadership courses.

All new staff, as you would expect, have the mandatory training at the Academy and attend a shadow shift to ensure that Number 1 Healthcare staff are ready to help in the most demanding care homes in the UK.

Recently, we held a Senior Health Care Assistant "Medication & Leadership day, attended by our Seniors and HCA with potential.

The day covered topics from new legislation to vital signs, and blood sugar. With all our courses we hold an examination to check understanding.

The cost of the content, equipment and certification is all covered by Number1 Healthcare.

"I want to ensure that everyone who wears a Number1 Healthcare uniform is confident and ready to support our many clients throughout Yorkshire.

Staff training and development isn't just important to any company, it is vital.

Efficiency

Professional development can help to ensure that our staff maintain and enhance the knowledge and skills needed to deliver a professional service to our colleagues, customer and the community

Compliant

Training and development can help to ensure that our knowledge is relevant and up to date. Ensuring that our staff are compliant with the latest regulations.

Address weaknesses

Even the best of employees have some weaknesses when it comes to their workplace skills.

An ongoing training and development program allows us to find and address any weaknesses, helping our employees to be more all-rounded and better skilled at every aspect of their job.

Thank you for reading

Merry Christmas and wishing you a wonderful year in 2020"

Priscilla Holmes

